

## CCTV Area

Based on our legitimate interest to protect the security of our property, we process your personal data by performing video surveillance of ATM devices.

The data administrator who process this information is:

"iCard" AD, is an electronic money company licensed by the BNB, with UIC 175325806 with seated address Business Park Varna B1, Varna city, 9009, Republic of Bulgaria.

We are not sharing the videos with other third parties outside the described administrators. We are not storing the records outside the EEA and we do not transfer to third countries.

### Your rights under the General Data Protection Regulation

You may exercise any of the rights described in this section before the Data Controller by sending an email to [dpo@icard.com](mailto:dpo@icard.com). Please note that we may ask you to verify your identity before taking further action on your request. Please note that upon receipt of your e-mail we shall try our best to provide you with the requested information and resolve your request in reasonable time, subject to all obligations which we or the related companies have under the applicable laws.

### Managing Your Information.

You have the right to obtain the following:

- confirmation of whether, and where, the we are processing your personal data;
- information about the purposes of the processing;
- information about the categories of data being processed;
- information about the categories of recipients with whom the data may be shared;
- information about the period for which the data will be stored (or the criteria used to determine that period);
- information about the existence of the rights to erasure, to rectification, to restriction of processing and to object to processing;
- information about the existence of the right to complain to any Regulator;
- where the data was not collected from you, information as to the source of the data; and

- information about the existence of, and an explanation of the logic involved in, any automated processing.
- additionally, you may request a copy of the personal data being processed.

### Rectification of Inaccurate or Incomplete Information.

You have the right to ask us to correct inaccurate or incomplete personal information concerning you.

### Data Access and Portability.

You have the right to:

- receive a copy of your personal data in a structured, commonly used, machine-readable format that supports re-use;
- transfer your personal data from one controller to another;
- store your personal data for further personal use on a private device; and
- have your personal data transmitted directly between controllers without hindrance.

In some jurisdictions, applicable law may entitle you to request copies of your personal information held by us.

In case we must carry out additional actions in order to fulfil your request, we may charge you a fee for the data access, for which you shall be informed in advance.

### Data Retention and Erasure.

We store your personal data collected through video surveillance based our legitimate interests. In principle, we are keeping any information about you for a period of 1 month from the time of filming, unless we are obliged to keep this information for a longer period. You have the right to ask us to delete your personal data. Please note that if you want us to delete your personal information:

- We may continue to store some of your personal data for the purposes of our legitimate business interests as well as for the purposes of administering and enforcing our rights and claims.
- We may retain and use your personal data to the extent necessary to fulfil our legal obligations. For example. We may use your information for purposes of accounting, tax or other legal reporting and auditing for a period no longer than the statutory one under the applicable law.

**Withdrawing Consent and Restriction of Processing.**

Where you have provided your consent to the processing of your personal information by us you may withdraw your consent at any time by sending a communication to us specifying which consent you are withdrawing. Please note that the withdrawal of your consent does not apply for the video surveillance processing activities.

**Objection to Processing.**

In some jurisdictions, applicable law may entitle you to require us not to process your personal information for certain specific purposes (including profiling for marketing purposes) where such processing is based on legitimate interest. If you object to such processing we will no longer process your personal information for these purposes unless we can demonstrate compelling legitimate grounds for such processing or such processing is required for the establishment, exercise or defence of legal claims.

**Lodging Complaints.**

You should in first place try to resolve the matter by sending an e-mail to the Data Controller under this Privacy Policy from your registered e-mail for the Service:

dpo@icard.com

Business Park Varna No B1, Varna 9023, Bulgaria

**Competent Regulator.** In case you are not satisfied with the reply or resolution of the Data Controller, you have the right to lodge complaints about the data processing activities carried out by us before the competent data protection supervisory authorities as described below.

**Commission for Protection of Personal Data, Bulgaria:**

kzld@cpdp.bg

Address: Sofia 1592, 2 Prof. Tsvetan Lazarov blvd.